## vCenter Server 6 Availability



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#### Agenda

- Importance of vCenter Server Availability
- vCenter Server 6 components
- Availability characteristics of vCenter Server node
- PSC availability characteristics
- vCenter Server node availability solutions
- PSC availability Solutions
- Deployment Modes
- Planned improvements in 2016



#### Why vCenter Server 6 Availability is important?



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vCenter Server is mission critical

vCenter Server can be a single point of failure

- Multiple Solutions rely on vCenter
  - Horizon® Suite
  - vRealize Automation & Operations
- Loss of vCenter curtails the ability of these solutions to perform many critical functions

#### vCenter Server 6 Components

vCenter Server 5.1 or 5.5

vCenter Server 6.0



- vCenter Server 6 has been consolidated into two components
  - vCenter Server Node
  - Platform Services Controller
- Single sign-on has evolved into PSC
- All other components consolidated in vCenter Server

#### vCenter Server Node



Many of the traditional services have been consolidated

- VMware vCenter core components
- VMware vSphere Web Client
- VMware vCenter Inventory Service
- VMware vSphere Profile Driven Storage
- VMware vSphere Auto Deploy
- VMware vSphere Syslog Collector
- VMware vSphere ESXi Network Dump Collector

#### **VMware Platform Services Controller (PSC)**



- No longer just Single Sign-On
  - We're adding additional services
- Platform Services Controller includes a set of common infrastructure services that are used by the vCloud Suite (vCenter, vCAC, vCOPS, etc)
  - Single Sign-On (SSO)
  - Licensing
  - Certificate Authority
  - Certificate Store
  - Service (Product) Registration
  - Tagging and categories
  - Global Permissions
- Platform Services Controller supports data replication

#### vCenter Server Node Availability Characteristics



#### vCenter Server Node:

- Encompasses many individual components
- Failure causes loss of vCenter Services
- One to one relationship with managed objects
- vCenter Server node is a single point of failure

#### vCenter Server Database Availability Characteristics



#### Database Services:

- vCenter Server data is stored in a database server
- Can be Internal or external to vCenter Server
- Primary repository for vCenter server related information
- Failure of database will bring down vCenter Server services
- The Database is a single point of failure



#### **PSC Availability Characteristics**



#### Platform Services Controller:

- Multiple instances can exist in parallel
- Can be front ended with a load balancer
- Failure of one PSC does not bring down services
- Not a single point of failure

#### vCenter Server Node Availability



#### High Availability Solutions for protecting vCenter Server Node

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- Multiple HA options
- Solution dependent upon availability requirements
- Solutions available include:
  - vSphere HA
  - vSphere Fault Tolerance
  - vCenter Watchdog
  - Guest OS Clustering
  - Third Party Solutions

## vSphere HA

- Time tested solution
- Protect against hardware failures.
- Some downtime for failover
- Easy to set up and manage
- DRS rules can be leveraged
- High restart priority for vCenter components



## vSphere Fault Tolerance (FT)

- Instantaneous protection for HW failures
- vCenter Server should use less than 4 vCPU
- Continuous availability with zero downtime and data loss
- Does not protect against application failures and downtime during patching



#### vCenter Server Watchdog



- Watchdog monitors and protects vCenter Application.
- Automatically enabled on install
- Available on VCSA and Windows vCenter
- On Failure,
  - Watchdog attempts to restart process.
  - If restart fails VM is restarted.
- Separate Watchdog per vCenter Server component
- Ensures application level availability

#### **Virtual Machine Guest OS clustering Solutions**

- Provides protection against OS level and application downtime
- Provides protection for Database
- Some downtime during failure
- Clustering on Clustering makes it complex
- Reduces downtime during OS patching



#### vCenter Server Node protection with Windows Server Failover Clustering



- Protects vCenter Server node in the event of application level failures
- Requires two Windows virtual machines with shared RDM between them
- Helps reduce downtime for Patching and application maintenance activity
- Should not be combined with Database Clustering

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#### vCenter Database protection with Windows Server Failover Clustering



- Protects SQL Server Database from failures
- Requires two Windows virtual machines with shared RDMs for quorum and data disks
- Helps reduce downtime for Patching and other maintenance activity
- SQL Always on Availability Groups (AAG) is not certified to protect vCenter Databases

#### **Comparison of availability Solutions for vCenter Server 6**

HA Solution	VM Restarting	Application Monitoring	Failover Time	Hardware Maintenance Downtime	OS Maintenance Downtime	Cost and Complexity
vSphere HA + Watchdog (WD)	YES	YES	MED	NONE	HIGH	LOW
vSphere HA + WD + Fault Tolerance	YES	YES	NONE	NONE	HIGH	MED
Guest Failover Cluster	NO	YES	LOW	MED	LOW	HIGH
vSphere HA + Guest Failover Cluster	YES	YES	LOW	NONE	LOW	HIGH

## Which HA Solution should I use for my environment?

HA Solution	When should I use?
vSphere HA + Watchdog (WD)	<ol> <li>Most prevalent solution.</li> <li>Meets requirements for majority of customer environments</li> <li>Provides recovery within minutes of any hardware failure</li> <li>Watchdog recovers from most application level failures</li> <li>Easy to manage</li> </ol>
vSphere HA + WD + Fault Tolerance	<ol> <li>Provides instantaneous recovery for any hardware failure</li> <li>Fault Tolerance limitations and requirements reduce its applicability for vCenter Server protection</li> <li>Uses double the compute and storage resources.</li> </ol>
Guest Failover Cluster	<ol> <li>Used to provide availability for vCenter Server running on physical machines</li> <li>Reduced downtime during OS patching activities</li> </ol>
vSphere HA + Watchdog + Guest Failover Cluster	<ol> <li>Provides best of both worlds</li> <li>Most complex to setup and manage</li> <li>Provides maximum availability as it helps reduce impact from HW, application and patch downtime.</li> </ol>

## **PSC Availability**



#### **PSC High Availability with Load Balancer**



#### Features:

- Multiple PSC nodes locally
- vCenter interacts with the PSCs via load balancer
- PSCs replicate state information between them

#### When to use Load Balancers:

- Many vCenter Servers and other solutions use the PSC locally
- Load balancers currently in use for other applications.
- Might not add to availability if only a few VMware solutions use the PSC

## **Deployment Modes**



#### Local Site HA: PSC with Load Balancer & vCenter Server with Clustering



- Multiple PSC nodes locally
- vCenter Server interacts with the PSCs via load balancer
  - Load balancer hides any PSC failures to the vCenter
- vCenter instances are clustered
  - Reduced downtime for patching
  - Improved application availability



#### **External Deployment Model: Multiple Site Consolidated Model**



By Default

- Each site is independent
- PSC automated replication
- Site awareness

Enhanced Linked Mode

- Facilitated via Platform Services Controller
- Maintains single management point
- Works in Windows and VCVA
- Replicates Licenses, permissions, tags and roles



## External Deployment Model: Multiple Site consolidated model with High Availability



25

Setup

- Each site configured then populated with at least two PSCs
- vCenter Servers are clustered with guest OS clustering for availability
- Load balancer is required at each site to provide PSC high availability

# Upcoming improvements to vCenter Server Availability in 2016

#### Conclusion



- Multiple options for vCenter Server HA
- vSphere HA, FT, and watchdog can protect vCenter Server Node
- PSC with load balancer for HA
- In Guest Clustering can protect vCenter Server and Database services
- Multiple deployment modes to meet availability requirements

#### Resources

- vCenter Server 6 Availability Paper
- https://www.vmware.com/files/pdf/techpaper/VMware-vCenter-Server-6-0-Availability-Guide.pdf
- Creating a Windows Server Cluster <a href="https://technet.microsoft.com/en-us/library/cc730647.aspx">https://technet.microsoft.com/en-us/library/cc730647.aspx</a>
- Estimating Application Availability in ESXi Clusters <u>http://blogs.vmware.com/apps/2013/07/estimating-availability-of-sap-on-esxi-clusters-examples-2.html</u>
- Windows Clustering in VMware environments <u>http://pubs.vmware.com/vsphere-55/topic/com.vmware.ICbase/PDF/vsphere-esxi-vcenter-server-55-setup-mscs.pdf</u>
- Supported vCenter High Availability Options <a href="http://kb.vmware.com/1024051">http://kb.vmware.com/1024051</a>